

QUALIFICATIONS & EXPERIENCE

Joan Love MSc., HDip Pub Admin, N.F.E.S.C., R.G.N.

QUALIFICATIONS

- **Expert Witness & Court Room Skills**, Wilmington Legal, 2019
- **Higher Diploma in Public Administration**, Institute of Public Administration, 2005
Six subjects: Quantitative Analysis, Economics, Finance, Human Resources, Managing Service Delivery & Managing in Europe.
- **Master in Science (Research)**, Trinity College Dublin, 2002
- **Hon. Nurse Fellow of The European Society of Cardiology**, (N.F.E.S.C.), 1998
- **Certificate in Management**, Irish Health Services Management Institute, 1993
- **Certificate in Accident & Emergency Nursing**, Mater University Hospital, 1992
- **Certificate in Coronary Care Nursing**, St. Vincent's University Hospital, 1988
- **Registered General Nurse**, The Adelaide Hospital, 1985

OTHER COURSES UNDERTAKEN

Administrative/Management

- **Greenbelt (Continuous Improvement) Course**, Rubicon/Tallaght Hospital 2004
- **Middle Managers Course**, Tallaght Hospital, 2004
- **Service Planning Course**, Tallaght Hospital., 2003
- **Meetings Facilitation Course**, Rubicon/Tallaght Hospital, 2003
- **Continuous Improvement Course**, Rubicon/Tallaght Hospital, 2003
- **Leading an Empowered Organisation (L.E.O.) Management Course**, 2000

Clinical

- **Basic Life Support, Manual Handling & Fire safety**, St. Vincent's University Hospital (S.V.U.H.) Bi-annual until 2013
- **Advanced Cardiac Life Support Course**, S.V.U.H., 2011
- **Air Ambulance Patient Repatriation Course**, Aeromedivac, 2007
- **Phlebotomy and Intravenous policy training**, Tallaght Hospital, 2006
- **Certified Basic Life Support Instructor Course**, Irish Heart Foundation 2001

- **Heart Failure Management Course**, St. Vincent's University Hospital, 2000
- **Cardiac Rehabilitation Course**, European Heart House, 2000
- **Tutors Course for Developments in Cardiovascular Education Course** (D.I.C.E. – Distance learning) University of Glasgow 1999
- **Stop Smoking Facilitators Course**, St. Vincent's University Hospital, 1994

MANAGEMENT EXPERIENCE

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| 2008-15 | Night Superintendent (Assistant Director of Nursing)
St. Vincent's University Hospital |
| 2005-08 | Acting Night Superintendent/CNM3
Tallaght University Hospital |
| 2007-08 | National Co-ordinator for the Irish Assoc. of Cardiac Rehabilitation,
The Irish Heart Foundation, 4 Clyde Road, Ballsbridge, Dublin 4. |
| 2006-07 | Part-time Lecturer & Clinical Supervisor,
MSc in Cardiac Rehabilitation
School of Physiotherapy, Trinity College Dublin. |
| 2003-05 | Clinical Nurse Manager 3 (CNM3) - Cardiology service including
Acting as Cardiology Business Manager for 1 year.
Tallaght University Hospital, Dublin. |
| 1992-03 | Cardiology Clinical Nurse Specialist (CNM2)
Tallaght University Hospital, Dublin. |
| 1992 | Acting CNM2, Female Orthopaedic Ward,
The Adelaide Hospital, Dublin. |
| 1991-92 | Acting CNM2, Male Surgical Ward,
The Adelaide Hospital, Dublin. |
| 1991 | Charge Nurse, Coronary Care Unit,
The Adelaide Hospital, Dublin. |

DUTIES IN ROLE as Night Superintendent

- I led the site management of the Hospital. St. Vincent's University Hospital (SVUH) is a Major Academic Teaching Hospital. There are approx. 500 general adult beds in SVUH including 13 ICU, 4 HDU (Vascular/Thoracic), 4 HDU (Liver Unit), 2 PACU and 9 Coronary care beds. The hospital also provides specialist care for patients in the following fields of medicine and surgery: general medicine, hepatology, cardiology, renal, respiratory, oncology/haematology, neurology, nephrology, endocrinology, care of the elderly, psychiatry, general surgery, ophthalmology, ENT, plastics, elective & trauma orthopaedics, urology and gynaecology. The Accident & Emergency department is one of the busiest in the country.
- I led and was responsible for the Nursing Service in the Hospital at night ensuring adequate skill mix and best practice care was delivered. I had overall responsibility for the Operational Management of the Hospital including bed management, the provision of clinical support, expertise and managerial advice to all levels of staff, attendance at emergencies and collaboration with department heads and other disciplines.
- I identified and implemented operational processes to best practice standards in order to ensure compliance with statutory requirement and the optimal use of resources. I created and promoted healthy working relationships amongst staff. My other responsibilities included creating an effective learning environment, encouraging staff development and efficiently managing human and financial resources to ensure that a high-quality service was delivered to patients.
- I promoted an awareness of the primacy of the patient in relation to all Hospital activities.

PROJECTS UNDERTAKEN IN THE ROLE OF NIGHT ADON

- Developed a risk assessment tool for nurse rostering, in order to highlight risks in service provision, to help ensure that there were adequate levels of staffing and skill mix on each shift.
- Developed a Standard Operating Policy for the opening of an emergency ward to ease severe overcrowding in the Emergency Department.
- Improved catering facilities for Night staff – the 'Night Owl café' opened in 2010.
- Active member of the Critical care project group in SVUH.
- Audit of Nursing KPIs to ensure that improvement was continuing in the identified areas and that the Nursing department was meeting JCI accreditation standards.

COMMITTEE/ASSOCIATION MEMBERSHIP

I am/was an active member of:-

- British Association of Brain Injury Case Managers (BABICM)
- Safeguarding Trust Panel Member for a local community organization
- Irish Wheelchair Association
- An Bord Altranais
- Irish Nurses and Midwives Organization (INMO)
- Former Chairperson of The Nursing Board of The Adelaide Society in Tallaght University Hospital, which is a charitable organization funding Health-care Research, Quality Improvement, Arts and Health.
- Joint Commission International (JCI). Member of St. Vincent's University Hospital Nursing Executive's working group for the implementation of JCI policies and standards
- Former Secretary and committee member of The Adelaide Nurses League
- Irish Heart Foundation's Coronary Care Council with particular involvement in the Coronary Heart Attack Register Project (CHAIR)
- Irish Health Promoting Hospitals Network
- The Working Group on Cardiovascular Nursing of the European Society of Cardiology
- Tallaght University Hospital's Cardio-respiratory accreditation group (CRAG)
- The Eastern Regional Health Authority's Cardiovascular Steering Group
- MSc in Cardiac Rehabilitation committee, Trinity College Dublin
- Former President of The High School, Dublin, Past Pupils Union

Supporter of Medicins San Frontiers